



July 11, 2016

Dear Valued Customer:

I am delighted to announce that Safety-Kleen Systems, Inc. has acquired Emerald Services. This is an exciting event for both companies and for you as an Emerald customer.

Safety-Kleen is the leader in North American used oil recycling and re-refining, parts cleaning and environmental solutions. We service more than 200,000 customers in the United States, Canada and Puerto Rico, and as the largest used oil collector in North America, we collect more than 200 million gallons of used oil annually.

Over the past few months, we have worked with Emerald management to ensure you continue to receive the same high level of customer service, compliance and safety that you have come to expect as an Emerald customer. You will continue to be serviced by an Emerald representative using the same processes, trucks and other support assets that were used in the past. You will experience no interruption and it will be business-as-usual when receiving our services.

Emeralds' operations are a perfect complement to Safety-Kleen's current logistics and national branch network of more than 160 locations. The combined strengths of the two organizations — Emerald's similar service offering, network of operations and history as strong partners — provide a great platform to deliver superior services. Emerald also will now be able to offer a broader range of products and services through the additional resources of both Safety-Kleen and our parent company, Clean Harbors.

Thank you for your continued patronage as an Emerald customer. Should you have any questions regarding your account, please contact your sales or service representative or the main Emerald office at 888.832.3008. If you have general questions about the acquisition, please contact us by email at [info@emeraldrenews.com](mailto:info@emeraldrenews.com). Your business is important to us and we look forward to a great future together.

Best regards,

A handwritten signature in black ink, appearing to read "K. Hayden".

Kevin Hayden  
Executive Vice President  
Safety-Kleen Systems, Inc.